

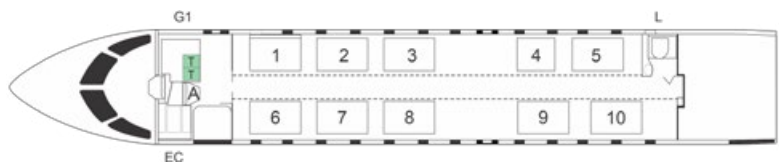
CARGO LITE OFFERINGS AND OTHER AIRCRAFT RECONFIGURATIONS



In times of COVID, Aircraft reconfiguration to transport more cargo and supplies or to increase human distancing is more common than ever. Here is some guidance about what is permitted with regards to your CRJ Series aircraft.

For more information, please refer to the All Operator Message (AOM) 1721, released March 30th, 2020.

- Refer to ICAO guidelines pertaining to Lithium batteries, pressurized vessels such as oxygen canisters, etc.
- Stow cargo in designated areas for stowage.
- Do not exceed stowage maximum capacity limitations posted on interior components such as overhead bins and bulkheads.
- Cargo must not be stowed where it will prevent or impede access to emergency equipment.
- The aircraft must meet the weight and balance requirements in accordance with the limitations and recommendations provided within the Weight and Balance Manual.
- Operations without passengers and with cargo in the passenger compartment, will require an additional crew member able to survey and access all areas of the cabin during all phases of flight, and monitor for smoke or fire and report to flight crew as required.
- North American Simplified cargo configuration:
 - Following a recent relaxation of cargo configurations rules by Transport Canada (TCCA CASA NO. 2020-04) and the FAA (FAA Exemption document No. 18584), a simplified reconfiguration involving the removal of all passenger seats from the cabin, and using the existing seat rails to anchor down freight/packages with cargo nets, has been designed and approved for use initially on CRJ200 aircraft; a follow-up service bulletin for the CRJ900 is currently being developed.
 - While these relaxed rules are in effect, there is no need for new smoke detectors/ fire extinguishers capabilities so that operators can easily reconvert their aircraft to passenger carrying roles at a future date.
 - On a CRJ200, the cargo layout includes 10 loading areas per the schematic below, each capable of 550 lbs (249 kg) per area, and that this cargo would be loaded/unloaded via the existing main passenger door of the aircraft. Each loading area measures 48" L x 30" W x 40" H. On the CRJ900, it is anticipated the number of loading areas would increase to 18, with similar dimensions and allowable weight.
 - Should you be interested in pursuing this alternate configuration, please contact the Services Solutions team via the MHI Customer Response Centre for a customized quotation.





STORAGE OF CARGO ON THE PASSENGER SEATS:

- Operators considering carrying cargo on the passenger seats, are advised to address this with the applicable local regulatory authority for approval. The operator’s AOM does not constitute or imply MHIRJ approval or certification.
- All cargo needs to be adequately restrained to the seat structure and the cargo weight in each seat must not exceed the passenger weight per seat as defined in the Weight and Balance Manual.
- All other considerations, such as flammability, fire suppression, etc. must be met.

STORAGE: DESIGNATED STORAGE COMPARTMENTS AND LOCATIONS IN THE AIRCRAFT

Designated storage compartments and locations on the aircraft can be used as normally operated in passenger configuration within published limitations;

- Certified cargo compartments in accordance with the existing manuals.
- Approved stowage locations within the passenger; closets, overhead stowage bins, etc, **provided the limitations are met.**
- Under the passenger seats, **providing it fits under the seat restrained by the restraint bar.**
- Special flight permission for medicine and equipment transportation

TECHNICAL DOCUMENTATION

> CUSTOMER SERVICES PORTAL (PRIVATE)

Our Customer Services Portal has an amazing database and several useful applications. This is the place to search and find all information about your aircraft.

> ACCESS THE AIRCRAFT MAINTENANCE MANUALS (AMM TASKS)

> ACCESS THE AIRCRAFT OPERATOR MESSAGES (AOM)

> ACCESS THE FLIGHT OPERATION NOTIFICATIONS (FON)

> LIST OF USEFUL PUBLICATIONS (AVAILABLE ON THE CUSTOMER SERVICES PORTAL)

If you have an issue trying to find it or accessing the Portal, you can always rely on the following teams:

> **flycrj@MHIRJ.com** for Portal support:

> **CUSTOMER RESPONSE CENTER - CRC** for any aircraft-related request you may have.

The CRC for CRJ Series can be reached 24/7/365

Toll free +1 844 CRC CRC0 (+1 844 272 2720)
North America or direct +1 514 855 8500

International +1 514 855 8500

Fax +1 514 855 8501

@ thd.crj@MHIRJ.com

Notes

Implementation of the recommendations (per AMM or deviations) contained herein (or communicated otherwise via AOM, REO, RIL or other), and the restoration of the aircraft to an airworthy condition, is the **sole responsibility of the operator of the aircraft**, and MHIRJ shall have no liability for any failure by the operator or any third party to implement the recommendations contained herein or to otherwise restore the aircraft to an airworthy condition or the manner in which such recommendations are implemented and/or the aircraft is restored to an airworthy condition.

ACCESS THE AIRCRAFT MAINTENANCE MANUALS (AMM) AND MAINTENANCE REQUIREMENT MANUALS (MRM)

To access the Aircraft Maintenance Manuals (AMM TASK) or the Maintenance Requirement Manuals (MRM) from the Customer Services Portal, please follow the following steps.

1. Access the Customer Services Portal and then log in (write your Username and Password).

Already Registered?

Username:

Password:

Login

> Forgot Username?

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New User?

All MHI R J Aviation and De Havilland Aircraft of Canada Limited aircraft owners, operators, regulatory authorities and suppliers are eligible to register for an account to access ifybombardier.com and its CRJ Series and Dash 8 (Q Series) aircraft data.

Register for an account

Help

For CRJ Series — MHI R J Aviation:
Contact the ifybombardier Support Team for questions or issues:
#lycrj@MHIRJ.com
Spare Parts: parts@MHIRJ.com

For Dash 8 — De Havilland of Canada:
Contact the ifybombardier Support Team for questions or issues:
eServices@dehavilland.com
Spare Parts: parts@dehavilland.com

> To register for access to A220 aircraft data, please visit A220World.airbus.com.

Airport Publications

> Airplane Rescue and Fire Fighting (ARFF) Information

2. Under 'Publications', click on 'Maintenance and Flight Publications'.

Home **Publications** Technical Support Parts Training Sales News & Events Requests

Quicklinks

Publications Home

Maintenance and Flight Publications

Create Manual Change Request

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Document Libraries

Engineering Document Library

Manual Status Library

Newsletters

Service Bulletin Library

Service Document Library

Technical Publications

Airport Publications

Distribution Status

Low Utilization Maintenance Program (LUMP)

Ordering Publications Services

Performance Software Revision Status

Products and Services

Regionalized Best Practices List

Useful Information

Contacts

Frequently Asked Questions

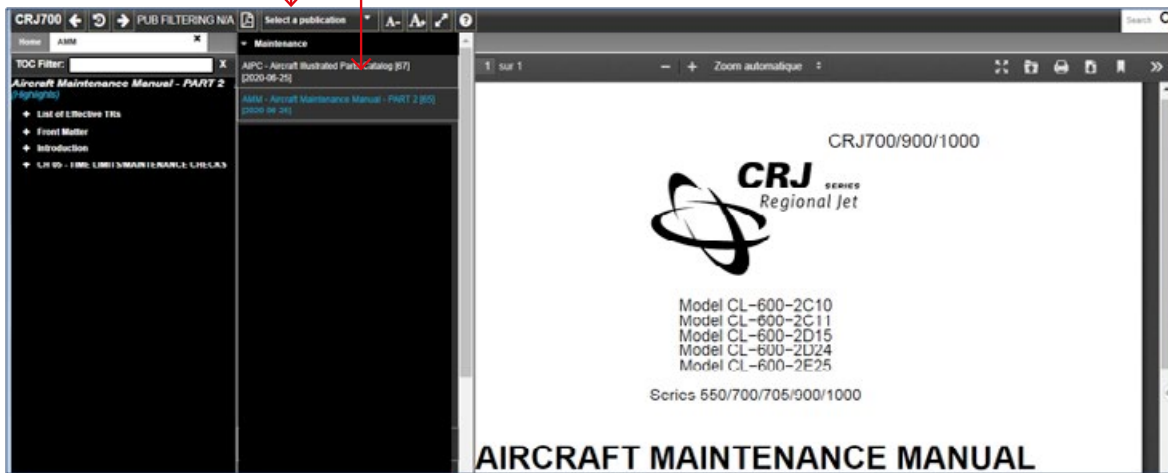
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3. Select the model of your aircraft and the type of documents.

A form with two dropdown menus labeled 'SELECT MODEL' and 'SELECT TYPE', and a 'Submit' button. The form is enclosed in a rectangular border.

4. Select a publication and then use the left menu to find the task (document) you are looking for.

- 1. Select a publication.
- 2. Use the left menu to find the task.



ACCESS THE AIRCRAFT OPERATOR MESSAGES (AOM), THE FLIGHT OPERATION NOTIFICATIONS (FON) OR THE REFERENCE INSTRUCTION LETTERS (RIL)

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Airport Publications

> Airplane Rescue and Fire Fighting (ARFF) Information

2. Under 'Publications', click on 'Service Document Library'.

Home **Publications** Technical Support Parts Training Sales News & Events Requests

Quicklinks

- Publications Home
- Maintenance and Flight Publications
- Create Manual Change Request
- View Manual Change Requests
- Pictorial Index REO Library

Document Libraries

- Engineering Document Library
- Manual Status Library
- Newsletters
- Service Bulletin Library
- Service Document Library**

Technical Publications

- Airport Publications
- Distribution Status
- Low Utilization Maintenance Program (LUMP)
- Ordering Publications Services
- Performance Software Revision Status
- Products and Services
- Regionalized Best Practices List

Useful Information

- Contacts
- Frequently Asked Questions

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3. Select the type of documents you are looking for and use the filters to refine your search.

Service Document Library

This library contains the following document types, available based on their effectivity. Click on one of the items below to filter on a specific document type.

- > Airworthiness Directives
- > All Operator Messages (AOM)
- > Concession Support Letters (CSL)
- > Delivery Documentation
- > Flight Operations Notes (FON)
- > Generic Documents (All Types)
- > Reference Instruction Letters (RIL)
- > Service Letters (SL)
- > Vendor Service Letters (VSL)

To search by **specific** effectivity, select Refine By, then Effectivity, then enter an MSN number. To search for a **generic** document, select Refine By, then Effectivity, then put All

> Watch the [Document Libraries Help Video](#)

> Looking for a specific document type? Refer to the [Document Libraries Search Guide](#)

Applied Filters:

Fleet: **CRJ Series** | From: **01/01/1985** To: **09/14/2020** | Document Type: **All Operator Message (AOM)** ✕

Total Documents Available: **12,923**
With Applied Filters: **2,877**

Date Range: From:

Refine By: ⓘ

25 Documents Per Page

Document Number	Rev.	Title	Main ATA/SNS	Document Type	Issued Date	More
700-1178	--	Prolonged Storage AOA vane and Pitot & Static System Return to Service Thales Recommendations	CRJ Series - 10-00 Parking and Mooring -	All Operator Message (AOM)	Sep-14-2020	+More

Select the type of documents

Use the filters to refine your search